

# Electric Assistance Program System Benefits Charge Reconciliation Report January 2011

	Public Service of NH
Retail Delivery KWHs	703,851,539
SBC Low Income EAP Rate	\$ 0.0018
SBC Low Income EAP Billed Amount	\$ 1,266,932.77
Interest on 10% Reserve Fund Balance <sup>(1)</sup>	95.90
<b>SBC Low Income EAP Funding</b>	<b>\$ 1,267,028.67</b>
EAP Costs	
Discounts Applied to Customers' Bills	\$ 1,375,190.31
Payments to Community Action Agencies	111,162.68
Incremental Program Expenditures	2,459.16
Pre-program Arrears Recovery	-
<b>Total EAP Costs</b>	<b>1,488,812.15</b>
<b>SBC Low Income EAP Balance (Expenses exceeded revenues)</b>	<b>\$ (221,783.48)</b>
<b>Total amount due from State Treasury</b>	<b>\$ 221,783.48</b>
Program to Date Reserve Balance	\$ 372,886.38

<sup>(1)</sup> Interest on reserve at 0.30281%  
 $\$372,886.38 * 0.30281\% * 31/365 = \$95.90$

**PUBLIC SERVICE OF NEW HAMPSHIRE**  
**Electric Assistance Program**  
**Number of Active EAP Participants by Discount Tier Levels and Amounts**  
**As of January 31, 2011**

	<u>Number of Active Participants</u>	<u>Discount Tier*</u>	<u>% per Tier Participants To Total Participants</u>	<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
	1,106	1	4.0%	\$ 7,277.04	0.5%
	3,280	2	12.0%	30,705.66	2.2%
	4,811	3	17.6%	104,877.51	7.6%
	5,949	4	21.7%	248,798.03	18.1%
	6,154	5	22.5%	373,866.44	27.2%
	<u>6,058</u>	6	<u>22.1%</u>	<u>610,665.63</u>	<u>44.4%</u>
<b>TOTAL</b>	27,358		100.0%	\$ 1,376,190.31	100.0%

**\*Discount Levels for PSNH:**

<u>Tier</u>	<u>Discount</u>	<u>% of Federal Poverty Guidelines</u>
1	5%	176% to 185%
2	7%	151% to 175%
3	18%	126% to 150%
4	33%	101% to 125%
5	48%	76% to 100%
6	70%	Up to 75%

**PUBLIC SERVICE OF NEW HAMPSHIRE**  
**Electric Assistance Program**  
**Aging Comparison Between EAP and Other Residential Customers**  
**As of January 31, 2011**

	<u><b>EAP</b></u>		<u><b>Non-EAP</b></u>	
Average Bill (current month)	\$	83.78	\$	128.23
Average Past Due Amount	\$	166.21	\$	203.35
Total Included Accounts Receivable <sup>(1)</sup>	\$	2,296,035.99	\$	49,973,525.27
Number of Accounts <sup>(1)</sup>		27,405		389,696
Percent Past Due:	40.96%	11,225	18.26%	71,158
% Past due 30 days	32.66%	3,666	43.66%	31,068
% Past due 60 days	22.24%	2,496	24.08%	17,135
% Past due 90 days	45.10%	5,063	32.26%	22,956

<sup>(1)</sup> Includes all accounts.